



**Marymead
CatholicCare**
CANBERRA & GOULBURN



Supporting our community for over 60 years

STRATEGIC PLAN 2023–2030

**We are the social services agency
of the Catholic Archdiocese of
Canberra and Goulburn.**

**For over 60 years we have been
there for our communities within
the ACT and surrounding regions.**

Our mission

Through our services, we are there for people.



In times of need



**To make a positive
difference**



Across the lifespan





Our services

We provide diverse, person-centred services.

- › Children & young people's services
- › Family & relationship supports
- › Counselling & therapeutic supports
- › Out of home & foster care
- › Mental health support
- › Disability services
- › Tenancy & property management
- › Accommodation & support services
- › Alcohol & other drug supports
- › Homelessness services
- › Retirement living
- › Aged care

Our values

Our values are at the heart of who we are and what we do. They are demonstrated by our staff, everyday, with everyone.



RESPECT



INTEGRITY



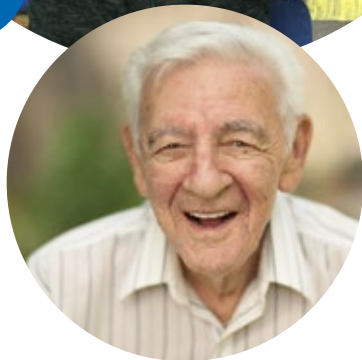
EXCELLENCE



CARE & COMPASSION



INCLUSIVITY



Our goals



Client experience

Clients experience consistent, quality and person-centred services



Our services

Our mix of services meet the current and emerging needs of our community



Our operations

Our quality operations are integrated, agile, contemporary and client focused



Our people

We have the right people. They are supported by a culture that aligns to our values and mission



Our performance

We are financially sustainable and demonstrate performance against our mission



Our sector

We collaborate with others to improve the social services system

Our operating principles

- › Person-centred
- › Integrated systems & experiences
- › Empowered & well resourced people
- › Values driven
- › Culturally respectful & safe
- › Flexible & responsive
- › Quality assured
- › Evidence based & outcome focused
- › Work in partnership
- › Financially sustainable
- › Learning organisation
- › Risk aware
- › Accountable



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